AUSSIE DOG TERMS AND CONDITIONS



Placing order:

All orders placed are subject to confirmation and acceptance by Joseph Parsons Nominees Pty Ltd., this includes the Eway orders, eg. direct deposit etc.

To minimise errors and improve efficiency, orders should be placed using our on-line E-Commerce ordering system whenever possible. Other forms of ordering are not accepted. If you are having difficulties ordering off our site, we can be contacted on sales@aussiedog.com.au.

Despite our web site being directly connected to our inventory system, quantity in stock displayed on our web site should be considered as an indication only. If we are out of stock of an item we will contact you and advise you of the estimated time of delivery if this available. If it is not available at the time of ordering we will advise the estimated delivery time as soon as it becomes available. If you are not prepared to wait for items on backorder you may elect to cancel the order and we will make a full refund of any monies paid.

Any attempt to cancel an order must be made as soon as possible. Cancellations attempted after shipping will result in the transaction being considered as a returned item and will be subject of the conditions as set out in our refund policy. Cancellations may be communicated by email.

Payment Methods Accepted:

Payment can be made via Eway, on-line banking transfer or monthly invoice.

Despatching of goods where the payment terms selected is by pre-payment is subject to clearance of payment. This includes direct deposits.

Delivery is performed via Courier or Australia Post. Delivery to major Australian capital cities is as per Australia Post delivery times however please allow 5 to 10 days for delivery.

The title of the goods supplied does not pass to the customer from Joseph Parsons Nominees Pty Ltd. until the full amount is paid to Joseph Parsons Nominees Pty Ltd.

Shipping:

Joseph Parsons Nominees Pty Ltd. will make every effort to deliver on time. However, we shall not be held liable for delay or lost shipment.

Customers are responsible to have someone at the delivery address to sign for and accept the delivery. If the customer is unavailable and cannot accept their goods then the majority of the time the Postal Service will leave a calling card to collect your delivery from your local post office.

Tracking of order delivery

When your order is shipped you will be sent an E-mail confirmation of the order status. If you would like your order to be sent with tracking then we can be contacted to provide this additional service

Disclaimer:

Due to changing market forces and other extenuating circumstances that affect product availability, and price stability we reserve the right to withdraw any product we advertise and change prices without notice. Information contained throughout the web pages and in our database is believed to be accurate and reliable at the time of publishing. There may be misprints, human errors, and omissions. We reserve the right to make changes and corrections in prices, products, and specifications without notice.

Images displayed on this web site should be regarded as illustrative and informational purpose only.

Aussie Dog website:

This website is operated by the Joseph Parsons Nominees Pty Ltd ("Aussiedog").

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Supported browsers:

This website has been designed for optimal performance with the following browsers: Microsoft Internet Explorer version 7 or above Safari Version 3 or above Mozilla Firefox version 3 or above

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A right of Joseph Parsons Nominees Pty Ltd under these Terms of Use may only be waived in writing signed by Joseph Parsons Nominees Pty Ltd.

You represent and warrant to Joseph Parsons Nominees Pty Ltd that you are at least 18 years of age and otherwise have the power, authority and capacity to agree to these Terms of Use with Joseph Parsons Nominees Pty Ltd.

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